


# Civic Center Service Progress Report

August 2018 through July 2019

## Civic Center Service

The Civic Center Service mailbox was established to provide Orange County employees who work in the Civic Center an outlet to report graffiti, debris, and other safety related items. The mailbox is actively maintained by CEO Office Services staff who collaborate with surrounding agencies to assist with the reported items for immediate action.

### Requests Received



155

(Aug 2018 through July 2019)

### Total Requests by Month

Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
7	13	23	42	26	6	8	10	5	2	5	8

Source: Civic Center Mailbox

### Reports By Agency

#### Top Reporting Agencies:

CEO – 74

Law Library – 52

### Requests By Type

#### Top 3 Requested Types:

Abandoned Property - 45

Debris - 43

Excrement - 24

### Assigned Departments

City of Santa Ana

93

OCPW

22

SAPW

19

# Civic Center Services Year to Year Comparison (2017 v 2018)



## Civic Center Services

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## Requests Received

**2018**  
**159**

(January through December)

**2017**  
**244**

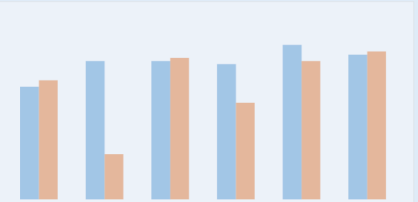
(January through December)

## 2017 v. 2018

### Requests Percent Change



**34.8% Decrease**



## Requests by Agency

### Top Requesting Departments:

**2018:** CEO (75) & Law Library (32)

**2017:** Law Library (12) & HCA (10)

## Requests By Type

### Top 3 Requested Types:

**2018:** Debris (47), Abandoned Property (30), Excrement/Maintenance (27)

**2017:** Debris (79), Excrement/Maintenance (36), Abandoned Property (35)

## Top 3 Assigned Departments

**2018**

**City of Santa Ana —118**

**OCPW—36**

**SAPD—5**

**VS**

**2017**

**City of Santa Ana—187**

**OCPW— 33**

**OC-CEO—24**